

Privacy Policy

This privacy notice explains the privacy practices for our website, www.firwin.com. This privacy notice applies to the information collected through this website.

This privacy notice covers the following subjects:

1. The personal information collected from you through the website, how it is used, and with whom it may be shared,
2. What choices are available to you regarding the use of your personal information,
3. The security procedures in place to protect the misuse of your information,
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not give, sell nor rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us and to provide you with good customer service. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any,
- Change/correct any data we have about you,
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected offline. Please send all sensitive information by fax.

Only employees who need the information to perform a specific job (e.g. billing, or customer service) are granted access to your personal information. The computers/servers in which we store personal information are kept in a secure environment.

Registration

Certain sections of our website can only be reached by registered users, in order to become a registered user you must first complete a registration form. During registration a user is required to give certain information (such as name and email address). This information is used to contact you about the

products/services on our site about which you have expressed interest, and to enable us to give access to the restricted sections of our site to pre-approved visitors.

Orders

At such time that we offer opportunities to purchase goods on-line we will request personal information from you on our order form. At that time we will ensure that a secure protected on-line order form is available. To buy from us, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we'll use this information to contact you.

Sharing

We use an outside shipping company to ship orders, and a credit card processing company to bill users for goods and services. These companies do not retain, share, store or use personal information for any secondary purposes beyond filling your Firwin Corporation order.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site they should read the privacy statements of any other website that collects personal information.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via Tel at 416.745.9389 or via Email.